



Our Vision

Children thrive in family environments free from abuse and neglect.

Our Mission

Successfully engage children and families to ensure safety, strengthen families, and achieve permanency.

GUARDIAN

(CHILDS Replacement Program)

State of Arizona – Department of Child Safety

May 15, 2018

Status Through: April 30, 2018



Agenda

- Program Summary and Snapshot
- Work Stream Summary
- Individual Work Stream Updates
 - CRM
 - Business Integration
 - Transition Management
 - Data Management
 - Enterprise Content Management (ECM)
 - Integrated Shared Services (ISS)
 - Process and End to End Testing
 - Service Delivery
- Current Development Estimate at Complete by Fiscal Year
- Current Financial Position



Program Snapshot



Current main focus of the program:

- Increase the velocity of Solution Modeling
- Program restructure to facilitate improved component delivery
- MVP analysis started
- Architectural burndown
- Solution Architecture Group creation
- Workstream and component dashboard creation
- Prioritized Epics by Business process flows
- Workstream standard work creation
- Create stage 50 checklist ...get more into DEV

What is Next:

- Program Restructure Implementation
- Review OCM and Training SOWs
- Developed Architecture Patterns
- Hire key members for workstreams

What we are concerned about:

- Resourcing
- Increase Velocity to stage 50 (Development Ready)

Program Health

Overall



Work Stream Summary



Work Stream Summary Health

Overall	Schedule	Scope

Overall Status:

Workstream Velocity still a challenge. Leadership commitment and plan to right size teams, roles

WORKSTREAM	STATUS	KEY ACCOMPLISHMENTS	ISSUE / RISK / WATCH (OWNER)	NEXT STEPS
CRM		Milestone 6 completion and Paid.	Solution Modeling and Build velocity below – Linda Jewell	Complete I6, restructure in place by i7
BI/BPM		Policy updates, CWCA surveys, and APD updates		Policy gap analysis
Transition Management				Review OCM SOW
Data Management		Provided top reports for development to integrated and Decomposed an additional 30 reports	Data Warehouse envision/strategy behind schedule	Define scope for warehouse, align teams with workstreams for data modeling, data exchange delivery

Work Stream Summary



WORKSTREAM	STATUS	KEY ACCOMPLISHMENTS	ISSUE / RISK / WATCH (OWNER)	NEXT STEPS
Enterprise Content Management		Approved POC for architecture for CRM to call doc types	no defined scope of work for Databank. Linda Jewell	Realign teams for i7.
Integrated Shared Services			No approved interface list - Toni Huynh	
Testing		Finish process, end to end testing release 1, Testing for I5 started		Prepare for ECM, data testing, scale/scope testing efforts to include automation, migration.
Service Delivery				configuration management, release management, code reviews. Business administration, power BI readiness.
Training				Onboard training
CHILDS Decommissioning	N/S			



- Update:
 - Completed Milestone 6 Deliverables
 - Current velocity below plan, addressing with re-structure
- Key Issues or Risks
 - Increase the velocity of Solution Modeling to complete requirements

Work Stream Health

Overall	Schedule	Scope



- Update

- Child Welfare Contributing Agencies (CWCA) surveys for duplicated efforts in placement and case management underway
- Policy gap identification underway

- Key Issues or Risks

- None

Work Stream Health

Overall	Schedule	Scope

Transition Management



- Update:
 - Completed discussions and scoping to outsource OCM
 - SOW under review
- Key Issues or Risks
 - None

Work Stream Health

Overall	Schedule	Scope
		



- Update

- Data Migration strategy updated
- Decomposed 30 reports
- Identified the top reports for the Technical Integrator to develop
- Data Warehouse envisioning continues

- Key Issues or Risks

- Unknown effort for identified reports to translate to new reporting platform

Work Stream Health

Overall	Schedule	Scope
		



- Update

- Approved POC architecture for CRM to call doc types
- Progress continues on the requirement decomposition
- Addressing a proof of concept for the architecture between ECM and CRM solutions

- Key Issues or Risks

- No defined scope of work for ECM Vendor

Work Stream Health

Overall	Schedule	Scope



- Update
 - Priority of exchanges underway
 - Continues focus on identifying data needs and when to build exchanges
 - Continued identification of the interface list
 - Continued working on data exchange definition
- Key Issues or Risks
 - Interface list not approved

Work Stream Health

Overall	Schedule	Scope



- Update
 - Focus with support engineer for day 2 delivery
 - Continue the supporting documentation for post go live support
- Key Issues or Risks
 - None

Work Stream Health

Overall	Schedule	Scope
		

Process and End to End Testing



- Update
 - Process and end to end testing for iteration 5 underway
- Key Issues or Risks
 - None

Work Stream Health

Overall	Schedule	Scope
		



Update

- Training Assessment Completed
- SOW reviewed and Approved by leadership

Key Issues or Risks

- None

Work Stream Health

Overall	Schedule	Scope
		

Current Development Estimate at Complete by Fiscal Year



Total Program Estimate at Complete	SFY15	SFY16	SFY17 (Actuals)	SFY18 (Actuals)	SFY19 (Act + Fcst)	SFY20 (Forecast)	SFY21 (Forecast)	EAC (Estimate at Complete)
Planning and Procurement Cycles	\$ 236,627	\$ 314,593	\$ 599,942	\$ -	\$ -	\$ -	\$ -	\$ 1,151,163
Feasibility Study		\$ 616,998	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 616,998
Data Management Assessment			\$ 625,307	\$ -	\$ -	\$ -	\$ -	\$ 625,307
Program Management			\$ 1,185,035	\$ 2,799,270	\$ 901,509	\$ 738,348	\$ 150,798	\$ 5,774,959
Business Integration			\$ 1,070,367	\$ 2,450,314	\$ 2,220,443	\$ 4,118,148	\$ 1,120,511	\$ 10,979,783
Mobile Solution			\$ 1,433,114	\$ 1,611,003	\$ 927	\$ -	\$ 312,000	\$ 3,357,044
M&V			\$ 107,460	\$ 187,200	\$ 196,092	\$ 228,000	\$ 120,000	\$ 838,752
Quality Management			\$ 26,078	\$ 1,419,651	\$ 493,935	\$ 1,329,969	\$ 609,008	\$ 3,878,641
Platform			\$ 2,147,482	\$ 1,218,300	\$ 40,000	\$ 825,000	\$ -	\$ 4,230,783
Hosting			\$ 7,973	\$ 1,200,145	\$ -	\$ -	\$ -	\$ 1,208,119
Enterprise Content Management			\$ -	\$ 187,983	\$ 627,026	\$ 4,735,152	\$ 724,688	\$ 6,274,849
Integrated Shared Services			\$ -	\$ -	\$ 295,481	\$ 1,246,328	\$ 162,392	\$ 1,704,201
Data Management			\$ -	\$ -	\$ 709,208	\$ 1,936,077	\$ 386,676	\$ 3,031,960
Technical Integration			\$ 6,035	\$ 2,382,391	\$ 15,405,686	\$ 13,659,058	\$ 8,314,564	\$ 39,767,735
Training			\$ -	\$ -	\$ 278,866	\$ 1,215,784	\$ 904,266	\$ 2,398,916
Service Management Office			\$ -	\$ -	\$ 248,866	\$ -	\$ -	\$ 248,866
CHILDS Decommissioning			\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total	\$ 236,627	\$ 931,591	\$ 7,208,794	\$ 13,456,258	\$ 21,418,039	\$ 30,031,864	\$ 12,804,903	\$ 86,088,076
Program Approved Budget								\$ 86,088,076
(Over)/Under								\$ -

- At month end of April, the program estimate at complete was still within the program approved budget

Current Financial Position



State Funding			
APF			
	Appropriated	Favorably Reviewed	DOA Transferred
Total FY15 Appropriated	\$ 5,000,000	\$ 5,000,000	\$ 5,000,000
Total FY17 Appropriated	\$ 4,581,600	\$ 4,581,600	\$ 4,581,600
Total FY18 Appropriated	\$ 11,103,000	\$ 11,103,000	\$ 11,103,000
Total FY19 Appropriated	\$ 5,000,000	\$ 5,000,000	\$ 5,000,000
Total APF	\$ 25,684,600	\$ 25,684,600	\$ 25,684,600
General Fund			
Fiscal Year	Planned		
FY15	\$ 236,627		
FY16	\$ 499,761		
Total General Fund	\$ 736,388		
Total of All State Funding	\$ 26,420,988		

Federal Funding			
	Appropriated	Approved to Spend	Available to spend
Federal Title IV - E Match available (50/50)	\$ 23,373,243	\$ 23,373,243	\$ 23,373,243

Actuals			
APF/GF Spent		Federal Spent	
CH15002 (Planning and Procurement)	\$ 851,192	CH15002 (Planning and Procurement)	\$ 299,971
CH15004 (Feasibility Study)	\$ 401,083	CH15004 (Feasibility Study)	\$ 215,915
CH17002 (Guardian)	\$ 16,626,022	CH17002 (Guardian)	\$ 16,626,029
Total APF/GF Spent	\$ 17,878,297	Total Federal Funds Spent	\$ 17,141,915

Total Fund Remaining	
Total Funds Available to Spend	\$ 49,794,231
Total Funds Spent	\$ 35,020,212
Total Funds Remaining	\$ 14,774,019

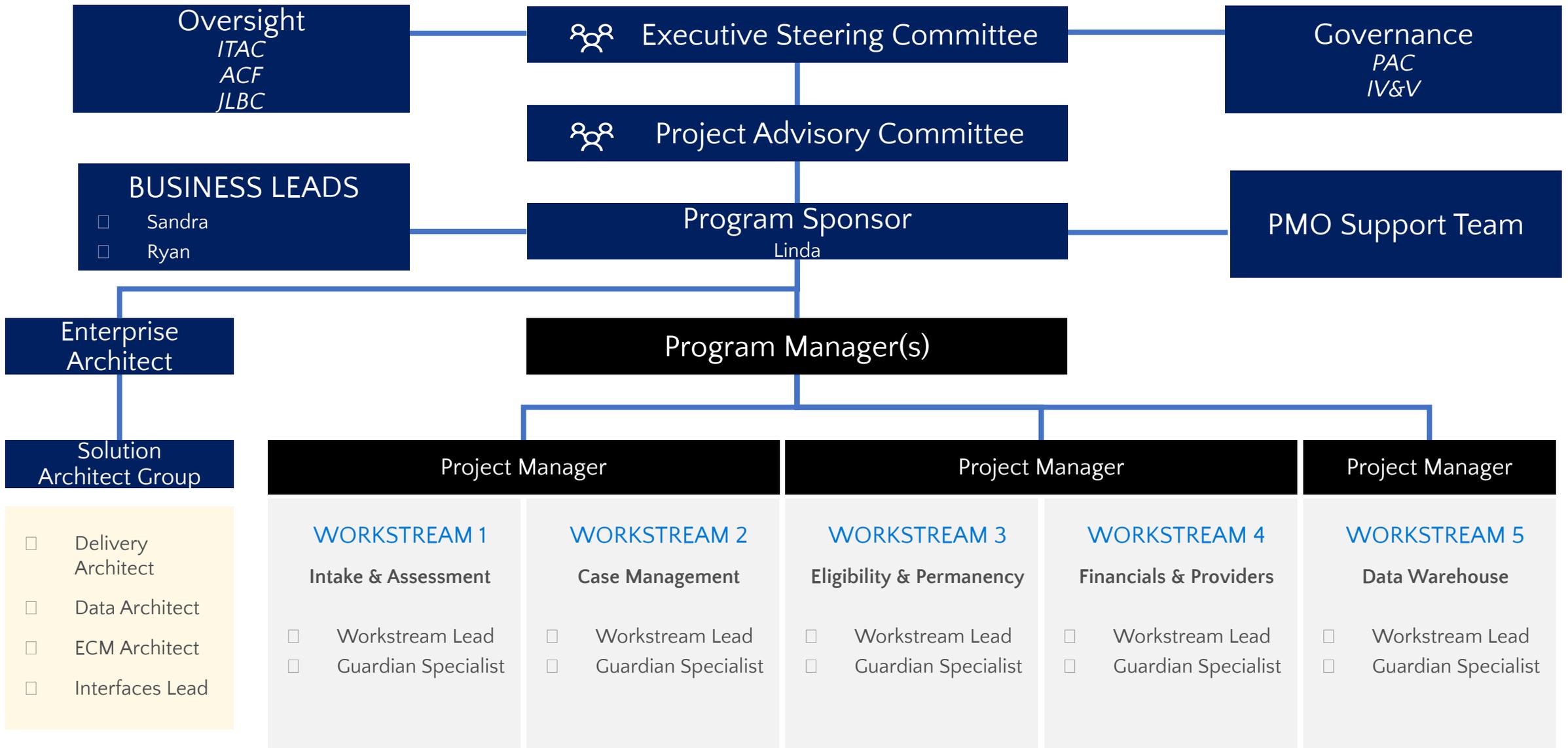
- Per DCS JLBC Legislative Liaison, the remaining \$97k from the feasibility study (CH15004), does not require favorable review to spend on the rest of the Guardian Program
- \$29 APF balance remaining from the Planning and Procurement project (CH15002)
- Current Actuals derived from all costs paid through 4/30/19

Financial Health:

- The current financial position for the program is green. The program is funded through FY19



Program Structure





Q & A Session